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[www.Supermill.com](http://www.Supermill.com)

## Terms & Conditions

### Payment Terms

For Credit Card Purchases - Charges will be applied to the submitted Credit Card or PayPal account at the time of order.

For accounts with authorized credit status –terms are **Net 30 Days**

### Minimum Order Requirements

In general, there is no minimum order. However, for credit card purchases, there is a \$25.00 minimum charge required.

### Freight Terms

All shipments are made F.O.B. Berlin, CT

UPS Ground freight will be used, unless otherwise specified on the order

There is no extra charge for drop shipments

Freight charges will be invoiced on backorders

### Returns

Standard items can be returned for credit within 30 days of original invoice date. Please e-mail [customer.service@supermill.com](mailto:customer.service@supermill.com) for a Returned Goods Authorization # (RGA #).

Tools must be in new condition and in their original tubes. Tools must not have any additional information written on the tool, tube, or label.

Tools should be sent to our headquarters in Berlin, CT, F.O.B. shipping point

Upon inspection, a credit will be processed and will include a 20% restocking charge.

### Test Tools

Requests for test tools are welcomed and encouraged. Requests must be submitted online (url to contact form) or by e-mail [sales@supermill.com](mailto:sales@supermill.com).

Tools will be shipped and invoiced against a normal purchase order and the customer will have 60 days to return the used tool and test report for full credit